On Greece's largest island, where nature enthralls and myths still live and breathe, stands a small and exclusive community that promises the maximum in summer enjoyment. Dotted along a coastline washed by the dazzling Aegean, the Knossos Villas are cooled by a breeze that ripples through verdant gardens, while earthy colors are reflected in the crystalline waters of the sea below. It is both an ideal refuge for a calming and relaxing break, and a cosmopolitan holiday destination. Enjoy summer fun by the sea, treat yourself at the neighboring thalassotherapy centre, experience exciting sport activities and savour the culinary delights of our renowned local cuisine.

LOCATION & ACCESS

Knossos Villas are situated in a separate private section within Knossos Royal premises, located at Limenas Hersonissou on the island of Crete. The hotel complex lies 23km from Heraklion International Airport, 25km from the city of Heraklion and 2km from Hersonissos. There are 40 suites – Villas with separate reception, Villas restaurant, a la carte restaurant, private beach.

ACCOMODATION

TYPES OF suites or VILLAS	NUMBER OF UNITS	GENERAL DESCRIPTION
Junior Suite 45m^2 - Sharing Pool	13	Adjacent to garden, pool or sea view, all with Sharing pool 1 bedroom / sitting-room and 1 bathroom with whirlpool bath 2-3 persons, private section on the beach
Knossos Suite 60m^2 - Sharing Pool	13	With garden, pool or sea view, all with sharing pool 1 bedroom, 1 sitting-room / dinning-room, bathroom with whirlpool bath, 2+2 persons. Soundbar, Nespresso machine, private section on the beach
Knossos Maisonette 72m^2 - Sharing Pool	9	With garden, pool or sea view, all with sharing pool – two floor villa Ground floor: 1 sitting-room / dinning-room /study and 1 WC with shower. First floor: 1 bedroom, 1 bathroom with whirlpool bath, 2+2 persons. Soundbar, Nespresso machine, private section on the beach
Royal Maisonette 115m^2 - sharing pool	1	With garden & Pool view, sharing pool – two floor villa Ground floor: 1 sitting-room / dinning-room / study and 1 bathroom First floor: 1 bedroom, 1 bathroom with whirlpool bath, 2-4 persons. Soundbar, Nespresso machine, Wine Cooler, private section on the beach with private Gazebo.
Royal Suite Sea Front 129m^2 – sharing pool	2	Sea front with sharing pool 2 bedrooms, 2 bathrooms (one with whirlpool bath & shower), 1 sitting-room / dinning-room / study with fireplace, 1 WC, 4+2 persons. Soundbar, Nespresso machine, Wine Cooler, private section on the beach with private Gazebo.
Imperial Villa "Evropi" 235m^2	1	With exclusive sea front position, 100m^2 private outdoor pool and 400m^2 outdoor areas, 2 bedrooms (one with fireplace and desk), 2 bathrooms (one with whirlpool bath), 1 walk-in closet, 1 sitting-room (with fireplace) / dining-room / study. Nespresso machine, Wine Cooler, Ice cube maker, soundbar, fitness room with sea view, sauna, whirlpool bath, private section on the beach with private Gazebo and services, 4+2 persons.
Imperial Villa "Phaedra" 227m^2	1	First floor, sea front with panoramic view, 200m2 outdoor area, private outdoor pool, 3 bedrooms, 3 bathrooms with whirlpool, 1 sitting-room (with fireplace) / dining-room / study, soundbar, Nespresso machine, Wine Cooler, Ice cube maker, sauna, whirlpool bath, exercise cycle, 6+2 persons. Private section on the beach with private Gazebo and services.
Number of villas	The hotel complex has 40 villas	

FACILITIES FOR DISABLED PERSONS	PETS	PERIOD OF OPERATION	CONFERENCE FACILITIES
Not available at the hotel	Pets are not permitted on hotel grounds	April - October	Knossos Royal Conference Center with a capacity of 600 seats

THALASSO SPA CENTER
Model Thalasso Spa Center “Royal Mare Thalasso” (World’s Leading Thalasso & Spa Resort every year since 2006, World Travel Awards), for relaxation, well-being and beauty treatments, at the neighboring hotel, Aldemar Royal Mare.

ALDEMAR TENNIS CLUB
The Tennis Club is part of the neighboring Aldemar Royal Mare 5* and has seven international-standard clay courts, the main court seating 250 spectators. There is also a practice court with training wall. The club offers a range of facilities, including a lounge area with television, changing rooms and toilets, pro’s shop, partially-covered veranda and parking. The Tennis Club is open every day between 07:00 – 00:00; from April to October.

VILLAS’ AMENITIES & ADITIONAL SERVICES

	VILLA AMENITIES																				
TYPES OF VILLAS	Air conditioning 24h/day – Ceiling fans	Furnished balcony or veranda	King-sized beds / Twin beds	Double sofa-bed	Hairdryer	VIP bath set	Bathrobe / Slippers / Beach towels	Molton Brown amenities	Wooden shoe cleaning set	Direct-dial telephone	Satellite television with music channels	Free internet access 24h	Sound bar	Private Gazebos and services	Safe	Refrigerator	Mini Bar - free of charge	Tea & coffee making facilities	Espresso machine	Ice cube maker	Wine Cooler
Junior Suite	•	•	•	•	•	•	•			•	•	•	•		•	•		•	•		
Knossos Suite or Maisonette	•	•	•	•	•	•	•			•	•	•	•		•	•		•	•		
Royal Suite or Maisonette	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•		•
Imperial Villa	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
• Mini Bar					Free of charge only for Imperial, Royal Suites & Royal Maisonette – for all other Suite types, with charge upon consumption																

ALDEMAR RESORTS
Greece

KNOSSOS VILLAS
LUXURY RESORT
CRETE

	SUITE or VILLA SERVICES																		
TYPES OF SUITES or VILLAS	Limousine from and to the airport *	Lear-Jet / Helicopter service *	Lobby with personalized check in and check out service	Express personalized check in, in the villa	Welcome package	Personal guest relations service	Daily newspaper of your choice (on request)	Club car transfer within hotel premises (on request)	Flowers	Turndown service (afternoon room-cleaning)	Secretarial support *	Cigars *	Priority booking for special evenings / events	Free participation in Lobster Night special event – (once per stay)	Late check out (upon availability) free of charge	In room beauty treatments *	In house massage *	Chef at your service for special events in the privacy of the villa *	Butler service *
Junior Suite	•	•	•		2	•	•	•	•	•	•	•	•		•				
Knossos Suite or Maisonette	•	•	•		2	•	•	•	•	•	•	•	•		•				
Royal suite or Maisonette	•	•	•		2	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Imperial Villa	Free	•		•	3	•	•	•	•	•	•	•	•	•	•	•	•	•	•
* on request with extra charge - Limo service is free of charge only for Imperial Villas																			
Welcome packages	2	Water (daily refill), wine, fresh fruit (daily refill), selection of canapés, selection of sweets (daily refill).																	
	3	water (daily refill), French Champagne, wine (daily refill), fresh fruit (daily refill), selection of canapés and sweets (daily refill)																	

FOOD & BEVERAGE

(For BB and HB Guests)

RESTAURANTS & BARS *
Knossos Villas Restaurant or Room Service for breakfast
Main Restaurant of Knossos Royal for dinner
Gourmet Restaurant “Fontana Amorosa”
Taverna “Abeliona”
Snack Bar/Restaurant, Buffet, Coffee Bar “Tsibo”
Manitari Bar
Beach Restaurant / Bar 15.05 – 30.09

MEALS (for villas’ guests)		
Breakfast in Knossos Villas Restaurant	08:00 – 11:00	American-style Buffet
Room Service	07:30 – 12:00	A la carte breakfast (inclusive)
Dinner in Main Restaurant	18:30 – 21:15	Buffet Service (inclusive: HB)

GENERAL NOTES

- Drinks are not included in the price
- Missed meals cannot be replaced
- BB applies to breakfast in Villas restaurant (or Main Restaurant or Room Service)

Main Bar		• HB applies to breakfast in Villas restaurant (or Main Restaurant) and dinner in Main Restaurant • Gluten Free meals available upon request • All other FB departments-services are on extra charge • Some departments may operate periodically depending also on weather conditions and Hotel's occupancy • All information on this sheet are subject to change for operational reasons without prior notice
Pool Bar		
Kafenio 15.05 – 30.09		
Room Service (07:30 – 00:00)		
Open air disco June – Sep occasionally at the Main Bar		DRESS CODE Smart Casual Dress Code applies in all our Restaurants and Bars. Shorts and swimwear are not recommended

FACILITIES & SERVICES FOR CHILDREN

FACILITIES & SERVICES FOR CHILDREN		MINI CLUB "ALDY''
Babysitting available (on request/extra charge)		For children aged 4-12, seven days a week, 10:00 – 18:00 / multilingual supervisors
Baby Cot upon request free of charge.		Entertainment activities
In room child amenities and supplies available on request (push chair, baby monitor etc)		Mini Disco
Bouncy chair, Toilet trainer seat, Bottle sterilizer and Bottle warmer (on request/extra charge)		Program for all ages (special maxi club 01/07 – 31/08)
2 outdoor children's pools (the one with sea water)		Mini Buffet at the Mini Club "ALDY" Including a selection of sponge cakes, sandwiches, juices, water, one ice cream per child
Waterslide (45 meters)		
Children's high chairs		
Children's play area		
Baby Menus available on Request		

OTHER SERVICES

FREE OF CHARGE	ON REQUEST AT EXTRA CHARGE
Guest Relation Services	Currency exchange
24-hour hotel security	Laundry / Dry cleaning service (turnaround within 24 hours)
Pool & Beach Lifeguards	Car, motorbike and bicycle hire – Limousine Transfer
First Aid	Taxi – Daily coach services to and from Heraklion & Ag. Nikolaos
Luggage service and room	Organized excursions
Wireless internet access in rooms and common areas	Horse riding center (22km from the hotel)
Transportation to and from Royal Mare Thalasso Center	18-hole Golf course (7km from hotel)
	Crete Aquarium (10km from the hotel)
	Wedding packages

POOLS & BEACH	FREE OF CHARGE	EXTRA CHARGE
Direct access to sea with life guard	•	
2 central outdoor pools (sea water)	•	
1 indoor pool (fresh water)	•	
2 outdoor children's pool (one with fresh water)	•	
Waterslide (45 meters)	•	
Beach and pool deck chairs & umbrellas	•	
Outdoor showers, changing rooms, WC (main pool & beach)	•	

SPORTS	FREE OF CHARGE	EXTRA CHARGE
2 tennis courts (quartz sand)	•	
2 table tennis – Mini Golf	•	
Fitness Center	•	
Special athletic tournaments	•	
7 tennis courts (clay) – in neighboring Royal Mare		•
Night Tennis (floodlit courts) – Tennis Lessons		•
Squash court		•
Water Games – Water Polo – Beach Volley	•	
Water sports center & Diving		•

RECREATION & ENTERTAINMENT

RECREATION & ENTERTAINMENT FACILITIES – SERVICE	FREE OF CHARGE	EXTRA CHARGE
Evening programs and shows by our animation team at the open air amphitheater (weather permitting)	•	
Bridge - TV Room	•	
Work out programs with fitness instructors	•	
Daily entertainment options (live music program, disco night, beach party etc) – drinks extra charge	•	
Dance competitions, cooking lessons	•	
Quiz, Bingo, Competitions	•	
Billiards		•
Sauna		•
Games Room		•
Theme nights (upon reservation)		•
Special Private Dinner (upon reservation)		•

SHOPPING

SHOPS WITHIN THE HOTEL Knossos Royal		
Aldemar Shop		Jewellery shop
Boutiques		Mini-market
Traditional art shop		Hair Salon

CREDIT CARDS ACCEPTED
Access, American Express, Diners, Eurocard, Mastercard, Visa

COMMUNICATION

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